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FEMA

Recovery News

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FEMA/OES: 626-431-3178
SBA: 916-847-2638

SAN BERNARDINO DRC TRANSITIONS TO SBA CENTER

PASADENA, Calif. — The Disaster Recovery Center at the National Orange Fairgrounds, 689 South “E” Street in San Bernardino, will transition to a U.S. Small Business Administration (SBA) Disaster Loan Outreach Center (DLOC) on Monday, Nov. 19.

Hours will be: Mon. – Fri., 9 a.m. to 6 p.m.; Sat., 9 a.m. to 1 p.m.; and closed on Sundays. The center also will be closed for Thanksgiving on Nov. 22.

SBA customer service representatives at the DLOC will be available to help applicants fill out disaster loan applications or get loan information. The SBA is the federal government’s primary source of money for the long-term rebuilding of disaster-damaged private property.

SBA helps homeowners and renters, businesses of all sizes, and private, nonprofit organizations fund repairs or rebuilding efforts, and cover the cost of replacing lost or disaster-damaged property. These disaster loans cover losses not fully compensated by insurance or other recovery assistance and do not duplicate benefits of other agencies or organizations.

Businesses or individuals unable to visit the DLOC may obtain information by calling toll-free: **1-800-659-2955** or TTY 1-800-877-8339. Lines are open 5 a.m. to 7 p.m. daily (PST).

Californians, affected by the wildfires, can also visit SBA at www.sba.gov/services/disasterassistance.

FEMA coordinates the federal government’s role in preparing for, preventing, mitigating the effects of, responding to, and recovering from all domestic disasters, whether natural or man-made, including acts of terror.

The California Governor's Office of Emergency Services (OES) coordinates overall state-agency response to major disasters in support of local government. OES is also responsible for maintaining the State Emergency Plan and coordinating California's preparedness, mitigation and recovery efforts.

Disaster recovery assistance is available without regard to race, color, religion, national origin, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, you should call FEMA toll-free at 1-800-621-FEMA (3362). For TTY call 1-800-462-7585.

SBA is the federal government’s primary source of money for the long-term rebuilding of disaster-damaged private property. SBA helps homeowners, renters, businesses of all sizes, and private non-profit organizations fund repairs or rebuilding efforts, and cover the cost of replacing lost or disaster-damaged personal property. These disaster loans cover uninsured and uncompensated losses and do not duplicate benefits of other agencies or organizations. For information about SBA programs, applicants may call 800-659-2955.

Temporary housing assistance from FEMA does not require that an applicant file for an SBA loan. However, an applicant must complete an SBA loan application to be eligible for additional assistance under the part of the Other Needs Assistance (ONA) program that covers personal property, vehicle repair or replacement, and moving and storage expenses. There are other ONA grants such as public transportation expenses, medical and dental expenses, and funeral and burial expenses that do not require individuals to apply for an SBA loan to be eligible. FEMA will process applications for housing assistance regardless of whether the applicant has applied for an SBA loan, and eligibility determinations for applicants requesting FEMA’s temporary housing assistance will not be held up because the applicant has or has not filled out an SBA application.

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